



an NRG company

P.O. Box 3765, Houston, TX 77253  
Reliant Energy Retail Services, LLC (PUCT Certificate #10007)

BANK DRAFT

Reliant Account: <b>12 877 365 - 2</b>		
Referral ID: <b>J4QVXOJ</b>		
Billing Date: 01/18/2019	Date Due: <b>02/04/2019</b>	Draft Amount: <b>\$ 98.68</b>

\*\*\*DO NOT PAY - Account will be drafted on 02/04/2019\*\*\*

### Account Information

Invoice Number: **313 000 211 260** 

Customer Name: STEPHANIE N EVERMAN  
Service Address: 8017 CHANNELVIEW DR  
GALVESTON TX 77554-9039

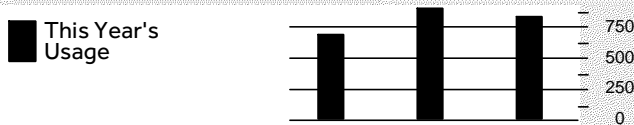
Questions or comments? We're available 24/7

 **713.207.7777** or toll-free **1.866.222.7100**  
TDD Device for Hearing Impaired: **1.888.467.3542**

 Chat online at **reliant.com**

 **For outages or emergencies call CenterPoint Energy at 1-800-332-7143**

### Electricity Usage Summary



Billing Period	NOV	DEC	JAN
Billing Days	31	31	34
Electricity Used (kWh)	735	963	891
Average High Temp	75°	66°	67°

\*Temp Source: National Weather Service Region: Coastal Texas

Track your electricity usage and costs, review your history, see projected bill amounts and pay your bill online. Learn more at [reliant.com/myaccount](http://reliant.com/myaccount).

### Account Summary

Previous Amount Due	105.38
Payment 01/02/2019	-105.38
<b>Balance Forward</b>	<b>\$0.00</b>

#### Reliant Digital Discount 16 plan

34 Day Billing Period From 12/13/2018 To 01/16/2019

Base Charge		5.00
Energy Charge	891 kWh @ \$0.055554/kWh	49.50
Digital Discount	891 kWh @ \$-0.002000/kWh	-1.78
CenterPoint Energy Delivery Charges		42.13
Gross Receipts Tax Reimbursement		1.89
Sales Tax 2%		1.94

**Current Charges \$98.68**

**AMOUNT DUE \$98.68**

Your current plan is effective through your meter read on or after March 13, 2020.

#### Understanding your bill:

Go to [reliant.com/bill](http://reliant.com/bill) for easy how-to information.

*Thank you* for being our customer.

For more information about residential electric service please visit [www.powertochoose.com](http://www.powertochoose.com)



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STEPHANIE N EVERMAN  
8017 CHANNELVIEW DR  
GALVESTON TX 77554-9039



4001241902539

012100001287736523000000098680000000986810

TX12

25284 50567

**Account Information**

**Service Address**

ESID	Customer Name	Service Address
1008901016413250205100	STEPHANIE N EVERMAN	8017 CHANNELVIEW DR GALVESTON TX 77554

**Electric Usage Detail**

Meter Number	Billing Days	Previous Meter Read	Current Meter Read	kWh Multiplier	kWh Usage	Electric Charges
189629633	34	93,223 (12/13/2018)	94,114 (01/16/2019)	1	891	\$98.68

The average price you paid for electric service this month (per kWh) = \$0.106

**CENTERPOINT ENERGY UPDATE** - The last time CenterPoint Energy changed its rates affecting the Delivery Charges line item on this account was 12/15/2018.

**Notice to Customers** -- The practice of adding charges for unrequested products or services is known as "cramming" and is prohibited by law. If you believe that any charge for a product or service appears on your bill has not been authorized by you, call Reliant at 1-866-222-7100 and request an investigation of this charge. If you are dissatisfied with our investigation, you may file a complaint with the Public Utility Commission of Texas (PUCT) at PO Box 13326, Austin, Texas, 78711-3326. PUCT phone number: Local (512) 936-7120, Toll-free in Texas (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136 or toll-free at 1-800-735-2988.

**Miscellaneous Gross Receipts Tax Reimbursement:** -- The Gross Receipts Tax (GRT) is a tax by the State of Texas on sellers of electricity. The GRT is imposed on sellers of electricity making sales to customers in incorporated cities or towns with a population greater than 1,000, and ranges from 0.581% to 1.997%. This tax reimbursement is applicable regardless of customer tax status.

\* **C.A.R.E.** - Reliant is proud to offer the Community Assistance by Reliant (C.A.R.E.) Program that provides assistance to Reliant customers who are experiencing a hardship situation and need help paying their energy bills. This program is funded by customer contributions. Please write the amount of your donation in the space provided. This donation may be added to your total payment or a separate payment may be submitted.